



Press Release

FOR IMMEDIATE RELEASE

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TOP PERFORMING COUNTY CHILD SUPPORT AGENCIES RECOGNIZED

SACRAMENTO – The California Department of Child Support Services (DCSS) recognized California's top performing local child support agencies (LCSA) for Federal Fiscal Year (FFY) 2010, at today's meeting of the Child Support Director's Association (CSDA).

The DCSS presented county awards by caseload size in the area of top overall performance and in the area of most improved performance in collections on current support – dollars that go directly to families.

"Let me just say that it's true that county performance is critical. But it's about more than just the numbers," said DCSS Director Jan C. Sturla. "It's a continuous commitment to providing the highest quality service to California's children and families, and these counties illustrate that commitment every day."

Top Performing LCSA, by Caseload Size

Five counties were recognized for top overall performance by caseload size in 2010: San Bernardino (very large county), San Joaquin (large), San Mateo (medium), San Luis Obispo (small), and Plumas (very small).

Most Improved LCSA in Overall Performance, by Caseload Size

Also recognized were five county child support agencies that showed the most improvement for FFY 2010 in overall performance by caseload size: Sacramento (very large county), San Joaquin (large), San Mateo (medium), Sierra/Nevada (small), and Plumas (very small).

Director's Excellence Award

In addition to the top ten performance awards, a special "Director's Excellence Award" was presented to Sonoma County for exceeding all six of its performance goals.

"By meeting all six of their performance goals, the Sonoma County Child Support staff personifies the meaning of excellence in providing families in their county the assistance they need," said Sturla. "Congratulations to our awardees and to all of our county and regional agencies."

The top ten county child support agencies — Plumas, San Luis Obispo, El Dorado, Sierra/Nevada, Tuolumne, Mariposa, Siskiyou/Modoc, Marin, Humboldt and San Mateo — were also recognized. These ten county agencies represent 3.2 percent of the state's caseload and collected nearly \$99.8 million that has been distributed directly to families.

DCSS is responsible for ensuring that all functions necessary to establish, collect and distribute child support are effectively and efficiently implemented. In 2010, California's child support program collected over \$2.2 billion and served 1.7 million children. Child support program services are delivered through 52 county and regional child support agencies.

Learn more at: <http://www.childsup.ca.gov/>.

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